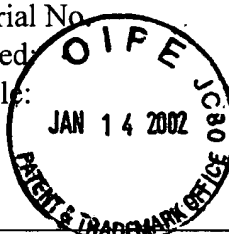


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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Lucas Merrow et al.  
Serial No: 09/945,282  
Filed: August 31, 2001  
Title: SPEECH RECOGNITION METHOD AND SYSTEM FOR  
DETERMINING THE STATUS OF AN ANSWERED TELEPHONE  
DURING THE COURSE OF AN OUTBOUND TELEPHONE CALL



2643

CERTIFICATE OF MAILING (37 C.F.R. § 1.8(1))

I hereby certify that this correspondence is being deposited with the United States Postal Service as First Class Mail in an envelope addressed to the Assistant Commissioner for Patents, Washington, DC 20231 on the date indicated below.

Date: 1/3/02

Lisa Robillard  
Lisa Robillard

Assistant Commissioner for Patents  
Washington, DC 20231

TRANSMITTAL

Transmitted herewith for filing is/are the following document(s):

1. Information Disclosure Statement;
2. Form PTO-1449;
3. Copies of Cited References (16); and
4. Acknowledgement Postcard.

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Please charge any necessary fees and/or credit any overpayment to Deposit Account No.  
50-1133.

Respectfully submitted,

By Scott A. Ouellette  
Scott A. Ouellette  
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Date: 2/2/02

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

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Serial No. 09/945,282  
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Date: 1/3/02

Lisa Robillard  
Lisa Robillard

Assistant Commissioner for Patents  
Washington, DC 20231

Sir:

INFORMATION DISCLOSURE STATEMENT

Applicant and his attorney are aware of the following publications, listed on the attached PTO Form 1449, and in accordance with 37 CFR §1.97 hereby submit these publications for the Examiner's consideration. This Statement is being filed before the receipt of any Official Action from the Patent and Trademark Office. A full copy of each cited publication is enclosed.


This statement is not to be interpreted as a representation that the cited publications are material, that an exhaustive search has been conducted, or that no other relevant information exists. Nor shall the citation of any publication herein be construed *per se* as a representation that such publication is prior art. Moreover, the Applicant understands that the Examiner will make an independent evaluation of the cited publications.

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No additional costs are believed to be due in connection with the filing of this Supplemental Information Disclosure Statement. However, should an Office Action issue bearing a mailing date prior to the filing of this Supplemental Information Disclosure Statement please charge any necessary fees to our Deposit Account No. 50-1133.

Respectfully submitted,

Date: 11/2/02

  
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